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Application Number 10015968 Filing Date 2001-12-06 **INFORMATION DISCLOSURE** First Named Inventor Karl Jacob STATEMENT BY APPLICANT Art Unit 2145 (Not for submission under 37 CFR 1.99) **Examiner Name** Ajay M. Bhatia 76705-201002/US Attorney Docket Number

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First Named Inventor	Karl J	Jacob			
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AB	6	20060106711		38855		Melideo		·			
<i>/</i> \	7	20060166655		38925	·	Montemer					
	8	20060171520		38932		Kliger					
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AB	11	20060182250		38946		Melideo					
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	3	6266651		2001-07-24	Woolston	
	4	6269361		2001-07-31	Davis et al.	
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Ap	8	6323894		2001-11-27	Katz	

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	12	6393117	2002-05-21	Trell	
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AM	19	6542732	2003-04-01	Khazaka et al.	

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	32	7028012		2006-04-11	St. Vrain		
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M	34	7103010		2006-09-05	Melideo		
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	20	20040254859	38337	Aslanian	
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	2 5	20050038686	38400	Lauffer	
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A	B	28	20050065811		38435	Chu et al.	
		29	20050074100	,	38449	Lederman	
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AB	39	9	20050154616		38547	lliff	
	41	0	20050165285		38561	Niff	
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	4:	2	20050203799		38610	Faber et al.	
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A	1 4	9	20050245241		38659	Durand et al.	

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	35	20030036686		37672	Niff	
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A	y 1	European Patent Office, Search Report for European Patent Application No. EP4253389.3, September 17, 2004						
	2	REDING, CRAIG et al., U.S. Patent Application Serial No. 09/596,466 entitled "Methods and Apparatus for Providing Telephone Support for Internet Sales," filed June 19, 2000.						
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(Not for submission under 37 CFR 1.99)

Application Number		10015968		
Filing Date		2001-12-06		
First Named Inventor Karl		Jacob		
Art Unit		2145		
Examiner Name Ajay I		M. Bhatia		
Attorney Docket Number		76705-201002/US		

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	5	GREEN DIGITAL MEDIA, INC., Big Green Blog: January 2005 Archives, January 28-31, 2005.	
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